



denver.eu

Original manual

SCK-5500



January 2025

www.facebook.com/denver.eu

Contact.hq@denver.eu

Before operating this electric kidsscooter, parents/adult supervisors must read all the instructions for safe assembly, operations and maintenance. User's manual can guide you through the functions and usage of the electric kidsscooter. Before using this electric kids scooter, familiarize yourself with how to operate it, so that you can keep the electric kids scooter in the best condition possible.

The instruction manual must be retained since it contains important information.

Please enter: www.denver.eu to obtain the electronic version of the manual.



WARNING: This toy contains batteries that are non-replaceable

Warning!

This appliance can be used by children aged 6 years and above and people with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children below 6 years of age shall not play with the appliance. Cleaning and user maintenance shall not be done by children.

1. General information

We urge owners of this electric kids scooter model to charge and store it in a safe place. To increase the safety and life of the batteries associated with this model. It is important not to charge this model if the temperature is below 5°C or above 45°C. In addition, the charger must be disconnected when the battery is fully charged. Use only with the supplied charger model XHK-922-25210 that comes with the product.

The battery charger used with the electric toy shall be regularly examined for damage to the supply cord, plug, enclosure or other parts, and in the event of damage, it shall not be used until the damage has been repaired.

2. Safety information



WARNING:

To avoid serious injury:

Make sure to read the manual carefully before using the electric kids scooter.

PARENTAL AND ADULT RESPONSIBILITY AND SUPERVISION ARE NECESSARY.

The product is splash proof, but not waterproof. Only use it in dry weather. Do not use it when it is raining and do not immerse/soak the scooter in water. Do not leave the scooter outside in rainy / humid weather. Warranty is void if the scooter is soaked in water.

This scooter is not made for riding on the public road or in traffic. It is for domestic use only. Check your local regulation for correct use before you start riding the scooter outside domestic area.

Riding this kids scooter can be hazardous. Parents and supervising adults need to select the riding products which are appropriate for their child's age, so they can avoid use if children are too immature or inexperienced to use the devices and then risk endangering themselves.

Parents/supervising adults must assemble the product and make sure the product is working well before they let the children use the product. Please read this user manual for guidance in how to assemble the product.

Parents/supervising adults must teach children how to safely ride this electric scooter. Always pay attention to where the children are going.

Cleaning and maintenance shall not be done by children, only by parents or supervising adults. Please make sure to cover the charging port with the rubber protection cap to avoid electrical problems. Always disconnect the product from the charger prior to wiping it down or cleaning it with a damp cloth. Only clean the scooter with a damp cloth. Do not use running water or a pressured water-gun.

Do not clean with alcohol, gas, kerosene or other corrosive and volatile chemical solvents.

Store the product in a dry and cool place when not in use. Defectives caused by storing or using the electric kids scooter in wet/humid places are not covered by the warranty.

Do not leave the device exposed to sunlight in a car.

3. Overview



1. Handlebar

2. Handlebar Clamp

3. Height Adjustable clamp

4. Front Pole

5. Front Pole Clamp

6. Fork

7. Front Wheel

8. Speeder

9. Grip Tape

10. Foot Brake

11. Rear Wheel / Motor

4. The risk of driving



WARNING:

- This toy is unsuitable for children under 6 years due to its maximum speed.
- Protective equipment should be worn.
- The scooter can maximum carry 50 kg. load above this weight can damage the scooter structure and the motor.
- Do not ride 2 people on the kids scooter. The kids scooter is not made for this and the motor can breakdown due to excessive weight. This is not covered by the warranty.
- Learn how to drive safely before you drive fast on the kids scooter.
- Do not make dangerous moves or one-handed rides while the scooter is running. Keep your feet on the foot pedal.
- Falling, losing control, crashing, including violating the rules in the user's manual can lead to injury.
- Speed and range may differ based on rider's weight, terrain, temperature, and driving style.
- Make sure to wear a helmet, protective clothing, kneepads, elbow pads and shoes before using the electric kids scooter to avoid serious injury.



- Do not wear loose clothing or open laces that can be caught in the wheels.
- Only for use in dry weather. Don't ride in rain, snow or moist areas. Warranty is void if using the scooter under these conditions.
- When encountering rough or uneven road conditions, please slow down or get off the scooter.
- Do not try to directly pass steps exceeding 3 cm. It may cause the scooter to subvert, causing the rider to be injured or the scooter to be damaged.
- This kids scooter is for domestic use only. Direct parental/adult supervision is always required. Only use the product in controlled environments free of potential traffic hazards and do not use it on public streets.

- Do not use this product if the temperature is below -5°C.
- Do not use it in a sloping section over 5 degrees. For use over 5 degrees uphill, you need to assist with your foot.
- Don't jump or do tricks while riding the scooter. The scooter is not created for this and can breakdown. This is not covered by the warranty.

Please note:

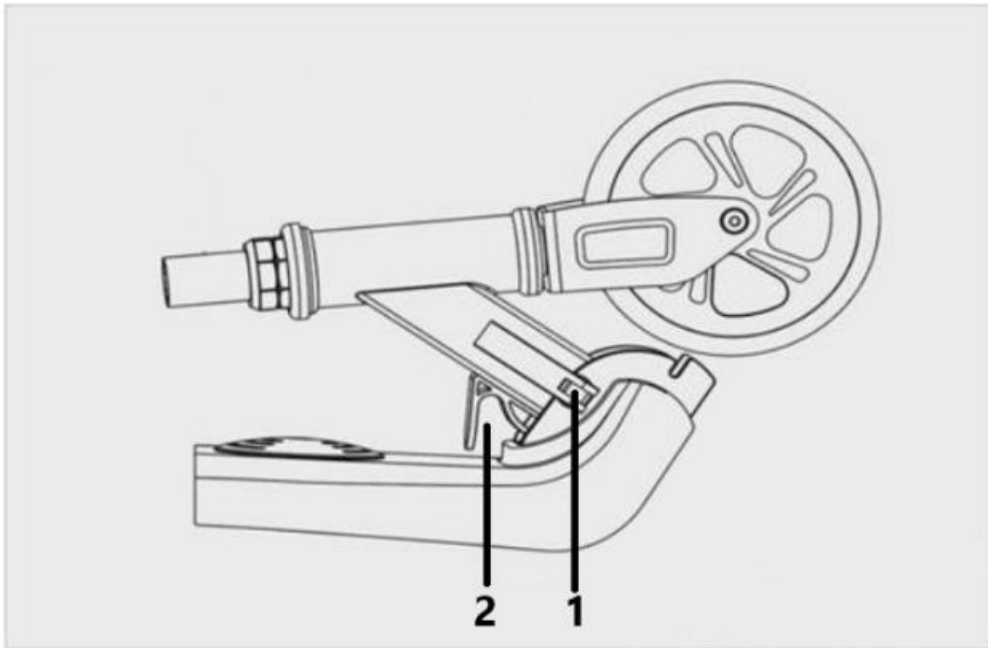
The manufacturer Denver A/S accepts no liability for improper use of this product.

5. The preparation before operation

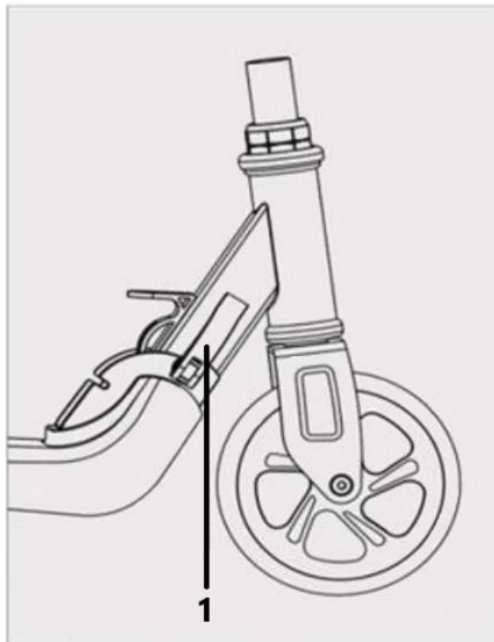
Before using the kids scooter, the battery should be fully charged. Please check chapter 6.

6. Assembly and folding of the scooter

Release the folding lock (1). Pull the lever up (2) to unfold scooter.



Adjust the tightness of the folding lock (1) and press the folding lock down firmly locking the scooter in an uptight position.



Please notice that you can use the round nut to tighten when you hold the folding on the other side.



Mounting the handlebar

Use the wrench and allen key to lock the handlebar clamp with the included screws and nuts and make sure the handlebar is 100% tight and do not move.



Changing the height of the scooter

Change the height of scooter if necessary so it fits the kid who is going to use the scooter. Release the buckle lock like below.



Press below ball button to release the height adjustable function by pressing and holding it in.



Pull the pole up or press it down depending on what you want to do with the height.



It says click and the ball is visible like below when the height is fixed.



Then you can tighten the buckle again and the scooter is ready to use.



Finally. Tighten and lock the buckle.

7. Charging the scooter



WARNING:

This toy contains batteries that are non-replaceable.

Only charge with the original and supplied charger model: XHK-922-25210. Using the wrong adaptor can cause battery explosion / fire.

Only charge the scooter under supervision of an adult person. Never charge the scooter without adult supervision or at the night where no watches the charging process.

Charger should only be operated by an adult. It is not a toy.

Make sure that the charging connector and the charger are dry.

Do not use the charger if the charger or power cable are damaged.

Never charge the scooter near flammable material.

Never heat the battery or expose it to open fire.

Don't overcharge or discharge the battery.



WARNING:

Do not charge the battery or use the product in the following cases.

- Giving out some odor or excessive heat.
- Leakage of any substance.



WARNING:

- It is prohibited to disassemble the battery. Batteries contain dangerous substances inside. It is forbidden to open the battery and stick objects into the battery.
- Do not touch any substance leaking out of the battery.
- Do not let children and animals touch the battery.



WARNING:

Lithium battery inside!

Charging procedure

1. Open the charging port rubber cover on the above marked spot and insert the charger plug into the charging hole.



3. Plug in the charger into the wall outlet and make sure the outlet is on.
4. The charger indicator is red when it is charging the scooter. When the charging is finished it will show green light.
5. When the battery is fully charged unplug the charger from the scooter and from the power outlet immediately.
6. Close the charging rubber port cover after use. The kids scooter is ready to use.

The battery needs to be charged one time every 2 months (even when not in use).

Please note that the battery is under limited 6 months warranty.

If you cannot turn on your kids scooter, and it doesn't seem to charge (the charger light up green instantly), then please do the following.

1. Leave the charger in for 4-5 hours. This will make sure the battery will be fully charged again (it can take 3-4 hours before it starts normal charging).
2. If this does not solve your problem, please ride the kidsscooter manually without turning it on. Use your legs to give speed, for around 100 m, and then stop and connect the charger. The engine in the rear wheel will this way help to activate the charging function and it will charge normally. (a full charge takes 2-2½ hours if using this way)

8. How to ride the scooter

1. Hold both hands on handle and place a foot on the round power pedal and keep it there.



2. Gently push forward with the other foot. When you reach 3 km/h then the motor will make a beep and motor starts.
3. Now the kids scooter will maintain a speed of up to 10 km/h dependent on the surface and weight of the user if the foot pedal speeder is pressed.

How to stop the scooter

1. To stop riding, step off the power pedal.
2. Step on the rear mechanical brake. You should hear a BEEP which indicates the motor has been switched off after a while,
3. Continue to press rear brake to make full stop.

If the scooter gives a continuous series of BEEPS the battery is low. Please charge the scooter.

The motor will automatically turn off after 15 seconds of inactivity to save energy.

Note: If the battery is damaged due to water, collision and other abnormal usage, it is not covered by the warranty.

9. Maintenance

To ensure the best possible performance and experience from your electric scooter, it is important to do regular maintenance for important parts of the scooter.

- Battery maintenance
- Bearings, Screws, Brakes and Wheels

9.1 Battery maintenance

All batteries have a life cycle, and performance will decrease over time, however, here is some advice to maximize the life span of the battery. The battery needs to be charged one time every 2 months (even when not in use).

Make sure that the battery is charged at regular intervals, even if you do not use the scooter for a long time. This is to prevent damage to the battery, caused by low voltage over an extended period. Damage made to the battery caused by wrong handling are not covered by the warranty.

Avoid draining the battery completely. It is best to charge while there is still power on it. This will extend battery life. If the battery is constantly depleted, it will damage the battery (damaged batteries caused by wrong handling are not covered by the warranty).

If riding the scooter in cold or very hot areas, the battery time can be lower than when riding in temperatures from 15-25° Celsius. This is not a failure on the batteries, but normal behavior.

Please note: Even a fully charged battery will run out of power if the electric scooter is not used for a period. Expect a fully charged battery to keep power between 90 and 120 days in off mode, before it is fully discharged. If only partially charged, this period is lower.

Please make sure the battery does not get above 50° Celsius, or below minus 10° Celsius for a longer period. (e.g. don't leave the electric scooter in a hot car in summer, do not put battery into fire etc.) Low temperature (e.g. subzero temperature) can damage the battery cells.

Keep the scooter away from open flame or other sources of heat to prevent the battery from getting too hot. Also make sure not to leave the electric scooter at freezing temperatures. Both heat and excessive cold can cause the battery to discharge.

Only use original charger XHK-922-25210 or an official replacement, as if using other chargers, this could cause damage to the battery in the scooter the product.

Do not overcharge and discharge the battery.

It is forbidden to disassemble battery package. This is only to be handled by official service repair centers and professionals.

9.2 Bearings, Screws, Brakes and Wheels

Your scooter is made up of moving parts, which in time will be susceptible to wear and tear.

Bearings and screws:

The scooter has sealed and dustproof bearings so that no lubrication is required. Check the bearings for wear at regular intervals to avoid unsafe riding. Do not jump on and off and do not apply excessive force otherwise to avoid damage to the bearings. This is not a sports scooter.

Make sure that all screws are properly tightened to avoid unsafe situations.

Brakes:

Check the brake for wear at regular intervals to avoid unsafe riding. Do not apply excessive force to avoid damage to the brake.

Wheels:

Check the wheels for wear at regular intervals to avoid unsafe riding.

Electric scooters come with different wheels but can in general be separated into tires with inflatable inner tubes and solid wheels.

If the wheel seems wobbly even after screws are tightened, the bearings might be worn down and need replacement.

10. Storage and cleaning

10.1 Storage

Please store your scooter in a dry and cool environment when not in use. Avoid leaving it outdoors, as it is not made for storing in wet areas. Nor is it good to expose it to high temperatures caused by direct sun for a long time.

10.2 Cleaning

If your scooter gets dirty, please clean it with a damp cloth only, you may not use pressured water gun or running water, as this could damage vital parts. You can use a little toothpaste if the dirt is stuck. Remember to clean with damp cloth after this.

Please make sure to keep the electric scooter turned off while cleaning it, and make sure to cover the charging port with the rubber protection cap to avoid problems with the electronics. Make sure to dry the scooter with a towel, if it should become wet.

Please note: Do not use alcohol, gas, kerosene or other corrosive and volatile chemical solvents. This can damage both the appearance and the internal structure of the electric scooter.

11. Parameters

Parameters	
Model	SCK-5500
Color	Black, Blue, Pink
Speed	Up to 10km/h
Maximum running distance	Up to 6km
Battery	Type: Li-ion battery Nominal voltage (V): 21.6V Battery capacity: 2500mAh
Ride condition	Not recommended for kids below 6 years of age. Ride load must be less than 50kg
Charger	Rated input voltage (V): 100V - 240V AC Rated output voltage (V): 25.2V Rated current (A): 1A
Charging Time	About 2.0-2.5h
Motor power	120W
Wheel	5" front wheel and 5" rear motor wheel
Braking method	Manual brake on back wheel.

12. Charger specification

Name or trademark	SHENZHEN XIN HENG TYCO ELECTRONICS CO.,LTD
Commercial register number	9144 0300 5891 6375XW
Manufacturer's address	4/F., BUILDING B, THAI PINE INDUSTRIAL ZONE, THE NEW ROAD NO 91, WAVES STREET, LONGHUA NEW DISTRICT, SHENZHEN, GUANGDONG, CHINA
Model identifier	XHK-922-25210
Input voltage	100-240V
Input frequency	50/60Hz
Output voltage	25.2V
Max. output current	1A
Max. output power	25.2W
Average active efficiency	86.42%
Efficiency at low load (10%)	82.53%
No load power consumption	≤ 0,3W

Please note - All products are subject to change without any notice. We make reservations for errors and omissions in the manual.

Please notice - All products are subject to change without any notice. We take reservations for errors and omissions in the manual.

ALL RIGHTS RESERVED, COPYRIGHT DENVER A/S



denver.eu



Electric and electronic equipment and included batteries contain materials, components and substances that can be hazardous to your health and the environment, if the waste material (discarded electric and electronic equipment and batteries) is not handled correctly.

Electric and electronic equipment and batteries is marked with the crossed out trash can symbol, seen above. This symbol signifies that electric and electronic equipment and batteries should not be disposed of with other household waste but should be disposed of separately.

As the end user it is important that you submit your used batteries to the appropriate and designated facility. In this manner you make sure that the batteries are recycled in accordance with legislature and will not harm the environment.

All cities have established collection points, where electric and electronic equipment and batteries can either be submitted free of charge at recycling stations and other collection sites, or be collected from the households. Additional information is available at the technical department of your city.

DENVER A/S
Omega 5A, Soefte
DK-8382 Hinnerup
Denmark
www.facebook.com/denver.eu





EC Declaration of Conformity (Safety of toys Directive)

The undersigned

Company name: Denver A/S

Address: Omega 5A, Soeften, 8382 Hinnerup, Denmark

Certifies that the design and manufacturing of this product

Product Brand Name: DENVER

Product Model No.: SCK-5500B, SCK-5500BU, SCK-5500P

Product Type: Electric Kidsscooter

Year of Fabrication: 2025

Conforms to the following directives:

Safety of toys Directive 2009/48/EC

Toy directive Standards:

EN 71-1: 2014+A1:2018

EN 71-2: 2020

EN 71-3: 2019+A1:2021

EN IEC 62115:2020+A11:2020

and therefore, complies with the essential requirements of the Toy Directive.

The identity and signature of the person empowered to draw up the declaration and compile the technical files on behalf of the manufacturer:

Signature:

Full Name: Torben Balmer

Position: CEO

Company: DENVER A/S

Date: 28th of January 2025

Contact

Main contact point: contact.hq@denver.eu

Nordics

Headquarter
Denver A/S
Omega 5A, Soeften
DK-8382 Hinnerup
Denmark

Phone: **+45 86 22 61 00**
(Push "1" for support)

E-Mail
For technical questions, please write to:
support.hq@denver.eu

For all other questions please write to:
contact.hq@denver.eu

Benelux

DENVER BENELUX B.V.
Barwoutswaarder 13C+D
3449 HE Woerden
The Netherlands

Phone: **0900-3437623**
E-Mail: **support.nl@denver.eu**

Spain/Portugal

DENVER SPAIN S.A
Ronda Augustes y Louis Lumiere, n° 23 – nave
16
Parque Tecnológico
46980 PATERNA
Valencia (Spain)

Spain
Phone: **+34 960 046 883**
Mail: **support.es@denver.eu**

Portugal:
Phone: **+35 1255 240 294**
E-Mail: **denver.service@satfiel.com**

Germany

Denver Germany GmbH Service
Max-Emanuel-Str. 4
94036 Passau

Phone: **+49 851 379 369 40**

E-Mail
support.de@denver.eu

Fairfixx GmbH
Repair and service
Rudolf-Diesel-Str. 3 TOR 2
53859 Niederkassel

(for TV, E-Mobility/Hoverboards/Balanceboards,
Smartphones & Tablets)

Phone: **+49 851 379 369 69**
E-Mail: **denver@fairfixx.de**

Austria

Lurf Premium Service GmbH
Deutschstrasse 1
1230 Wien

Phone: **+43 1 904 3085**
E-Mail: **denver@lurfservice.at**

Poland

LetMeRepair Poland sp. z o.o.

ul. Częstochowska 140
62-800 Kalisz

Phone: **62 75 38 092**
E-Mail: **denver-service@letmerepair.pl**

Godziny pracy: 8 – 18 (poniedziałek – piątek)

If your country is not listed above,
please write an email to
contact.hq@denver.eu



Denver A/S
Omega 5A, Soeften
DK-8382 Hinnerup
Denmark

denver.eu
facebook.com/denver.eu

